



Dear Friends,

We have missed you and look forward to once again welcoming you to Honesdale Pennsylvania, the birthplace of the American Railroad and aboard The Stourbridge Line Scenic Train Rides. We look forward to safely creating memories with new and repeat passengers.

Safety and cleanliness have always been important to all of us on The Stourbridge Line and our reopening plan continues the same commitment to both our passengers and crew. While your visit may be different, the procedures and policies implemented are made deliberately for the health and safety of our passengers and crew who try to make everyone's experience aboard The Stourbridge Line memorable.

Before you visit, please take the time to review the following procedures and policies. We expect these will be temporary, and we intend to modify them in phases as both health conditions permit.

Our Promise

The Stourbridge Line is committed to taking any and all necessary steps to maintain the health and safety of both our passengers, crew, and community. We are going to do everything we can to keep you safe, but we can't do it alone. The success of our reopening plan requires the cooperation of everyone. **Passengers of The Stourbridge Line are invitees to private property and, as such, are required to follow all of our policies.** Furthermore, in accordance with our current policies, our passengers help us ensure the health and safety of all by agreeing to the following:

Updated Procedures and Policy's

- **Passengers who have been exposed to COVID-19 recently or have symptoms of COVID-19** (including a fever, cough, or shortness of breath) will not visit.
- Passengers who have underlying health conditions or are otherwise concerned about contracting COVID-19 acknowledge their option to not visit The Stourbridge Line.
- We Strongly recommend **pre-purchasing your tickets before arriving at the station.** This can be done on our website www.thestourbridgeline.net or calling us at (570) 470-2697.

- **Ticket purchases** completed at the station must be done by **credit or debit card only**.
- **Gift Shop** transactions must be **cashless**.
- **Contactless passenger check-in** will be conducted by our crew by the train platform at our Honesdale and Hawley Stations. If you have already purchased your tickets, **please check in at the platform and not inside our Honesdale Station**.
- **All crew members will undergo a temperature check and Health Assessment before the start of their shifts**. Any crew member with a temperature of 100.4 degrees Fahrenheit or greater will be sent home.
- **Face masks are required for all passengers** over the age of two (2) years old, as well as all Crew Members. Passengers unwilling or unable to wear a face mask must refrain from visiting until the face mask requirement is lifted.
- **Train capacity is reduced** by limiting railcar capacity to no more than 50% of the available seats. Guests will be encouraged to social distance while onboard.
- **Hand sanitizing stations** are located throughout the property and on select railcars. Our public restrooms remain available for handwashing.
- **Frequent and enhanced cleaning** and sanitization is occurring throughout our property and railcars, with particular focus on high-touch areas.
- **Signage** throughout the property encourages social distancing, use of face masks, and good hand hygiene.
- **If you do not feel well please** contact us and we will credit you for another excursion.

COVID-19 presents all of us with challenges we couldn't have imagined, but the entire family at The Stourbridge Line is excited to safely welcome our passengers aboard! We are committed to the health and safety of our passengers, crew, and community, and with your help, we all will be able to enjoy a relaxing excursion along the Lackawaxen River in the beautiful Northern Poconos.

Respectfully,

The Stourbridge Line